

The IRS *e-file* Telephone and Web Directory

| Topic | Services Offered | Web Site or Telephone Number |
|---|--|---|
| IRS e-file APPLICATION, FINGERPRINT CARDS, AND SUITABILITY | Apply, revise application, and check status of IRS e-file applications. Questions about IRS e-file Application and suitability to participate in IRS e-file | e-file Application via e-services Become an Authorized IRS e-file Provider 1-866-255-0654 |
| CREDIT CARD PAYMENTS | Pay an actual or estimated balance due of individual income tax. | Credit Cards www.officialpayments.com 1-800-2PAYTAX www.pay1040.com 1-888-PAY-1040 |
| e-HELP | IRS e-file, e-services questions and issues; transmission problems and PATS testing questions | e-Help 1-866-255-0654 (If outside of the 50 US states or US territories, call the international phone number 1-512-416-7750) |
| ELECTRONIC FILING BULLETIN BOARD | IRS e-file operations and administrative information, updated periodically; downloadable files | 1- 859-292-0137 (Requires modem) |
| ELECTRONIC FEDERAL TAX PAYMENT SYSTEM (EFTPS) | Make federal tax payments, including income, employment, and excise taxes | Electronic Federal Tax Payment System 1-800-555-4477 |
| ELECTRONIC FUNDS WITHDRAWAL (DIRECT DEBIT) PAYMENTS | Check the status or cancel scheduled payments | Electronic Funds Withdrawal 1-888-353-4537 |
| FRAUD | Report suspicious activity in IRS e-file | Fraud and Abuse in IRS e-file |
| REFUND HOT LINE (refund info) | Automated refund information – wait at least 3 weeks after acknowledgment before calling | Where's My Refund? 1-800-829-1954 |
| TAX FORMS AND PUBLICATIONS | Obtain IRS forms and publications | Tax Forms and Publications 1-800-829-3676 |
| TAX HELP | IRS tax assistance | IRS Toll-Free Help 1-800-829-1040 |
| TELETAX (tax help) | Automated tax help by topic numbers | Tax Topics 1-800-829-4477 |